|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Please fill out all grey marked fields. | |  | RMA Number | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Company |  |  | Name and first name |  |
| Street and no. |  |  | Phone number |  |
| Zip code and city |  |  | E-mail address |  |
|  |  |  |  |  |
| Article |  |  | Quantity |  |
| Serial number(s) |  |  | Date |  |

|  |  |
| --- | --- |
| Detailed error description: |  |
|  | |

|  |  |  |
| --- | --- | --- |
| Repairs and warranty | |  |
|  | Warranty case | Conditions for repairs:  Only forms that are filled out completely and in detail can be processed. The defective material must be returned to CL Electronics GmbH by the sender in suitable packaging and with a copy of the delivery bill. If the form is insufficiently completed or the description of the fault is incomplete, CL Electronics GmbH reserves the right to charge a fee of at least CHF 30.— plus postage. |
|  | Repair with cost estimate  (min. CHF 50.— plus postage) |

|  |  |  |  |
| --- | --- | --- | --- |
| Returns | |  |  |
|  | Damage in transit |  | Remarks: |
|  | Wrong delivery |  |  |
|  | Incorrect order by customer  (min. 20% redemption fee) |  |

Conditions for returns:  
Only completely filled out forms can be processed. The costs for inspection and restocking are at least 20% of the value of the goods. A release for a return shipment is only possible after prior agreement with CL Electronics GmbH.